



# Problem Fixer Guarantee Claim Form

**To be eligible for a credit**, you must be the original purchaser of any eligible Green As It Gets Problem Fixer Product. Eligible products include GardenMAX, TurfMAX and Ground Breaker.

**Send:**

- This form completed in full
- Print out 5 pictures of the treated plant or area that did not meet your expectations
- Your original receipt, with the eligible Problem Fixer product circled

**Mail to:**

Green As It Gets  
ATTN: Problem Fixer Guarantee  
300 Morning Drive  
Bakersfield, CA 93306

Please allow 6-8 weeks for claim processing. If your claim is approved, you will be notified that a store credit is being held for you at the original purchase location. Limit one credit per household, person or address. Your refund submission will not be accepted without original receipt, completed form, and pictures of the treated area. Additional restrictions apply. See details below.

NAME: \_\_\_\_\_

PHONE: \_\_\_\_\_ EMAIL: \_\_\_\_\_

NAME OF STORE WHERE PURCHASED: \_\_\_\_\_

ADDRESS OF STORE WHERE PURCHASED: \_\_\_\_\_

ELIGIBLE PROBLEM FIXER PRODUCT: \_\_\_\_\_

DESCRIPTION OF REASON FOR CLAIM: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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**MUST SUBMIT INFO WITHIN SIX MONTHS OF PURCHASE DATE. SUBMISSIONS WITHIN TWO MONTHS OF PURCHASE DATE WILL NOT BE ACCEPTED. Offer limited to one (1) claim per person, address or household. Max value of store credit \$100 USD**

Product must be applied and watered-in according to the directions on the label. Limit one (1) claim per person, address or household. Claim amount limited to original purchase price not including tax. Cost of labor or delivery not included. Guarantee not available for commercial sites, residential landscapers, contractors or any other commercial/professional application. Reproduction, purchase, sale, or trade of any offer requirement (including, without limitation, via online auction sites) is prohibited. This offer may not be published in any magazine, website or elsewhere without written permission of Green As It Gets. This offer is void where taxed, regulated, or prohibited. Requests which are non-conforming, duplicates, from outside the stated area, or from groups or organizations will not be honored, returned or acknowledged. Allow 6-8 weeks from our receipt of your request to receive notice of your credit. Green As It Gets is not responsible for lost, late or misdirected mail. Fraudulent requests could result in prosecution under federal mail fraud statutes. Not combinable with other offers. ©2018 Green As It Gets

**For additional questions on how to receive your credit, or for other questions, comments, or concerns, please contact us via our online contact page.**

**GENERAL**

These Terms and any other electronic documents, policies and guidelines incorporated herein will be: (i) deemed an "original" or "in writing" and to comply with all statutory, contractual, and other legal requirements for writing; (ii) legally enforceable as a signed writing as against the parties subject to the electronic documents; and (iii) deemed an "original" when printed from electronic records established and maintained in the ordinary course of business. Electronic documents introduced as evidence in any judicial, arbitration, mediation or proceeding will, if established and maintained in the ordinary course of business, be admissible to the same extent as business records in written form that are similarly established and maintained. If any portion of these Terms is found to be unlawful, invalid or unenforceable by a court of competent jurisdiction, that portion shall be deemed to be severed from the rest of these Terms and the remaining portions will be in effect, valid, and enforceable. No waiver, express or implied, by either party of any breach or default under these Terms will constitute a continuing waiver of such breach or default or be deemed to be a waiver of any preceding or subsequent breach or default.